300-810^{Q&As}

Implementing Cisco Collaboration Applications (CLICA)

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QUESTION 1

What is a step in the SAML SSO process?

A. The IdP redirects the SAML response to the browser.

B. The LDAP server extracts the assertion.

C. The service provider issues an authentication challenge to the browser.

D. The browser issues an HTTPS POST request to the IdP.

Correct Answer: A

Reference:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/SAML_SSO_deployment_guide/12_ 5_1/cucm_b_saml-sso-deployment-guide-12_5/cucm_b_saml-sso-deployment-guide- 12_5_chapter_01.html

QUESTION 2

Which authentication method allows a user to log in to an SSO-enabled Cisco Unified Communications application by utilizing a Microsoft Windows login, thereby not requiring any credentials to be entered?

A. Smart Card

B. OAuth

C. form-based

D. Kerberos

Correct Answer: B

Reference:

https://developer.cisco.com/docs/cisco-unified-communications-single-sign-on-tutorial/#!cisco- unified-communications-single-sign-on-tutorial/learning-more-about-sso

QUESTION 3

Refer to the exhibit.

```
Response:
HTTP/1.1 400 Bad Request
Strict-Transport-Security: max-age=31536000
X-Frame-Options: DENY
X-Content-Type-Options: nosniff
Set-Cookie: JSESSIONID=1233ADC137E591GE144792F38123AB09; Patch=/idb/; Secure; HttpOnly
TrackingID: FOS_d0ac0d7b-f4e4-4d83-ba27-d4252e310b88
Cache-Control: no-store
Date: Mon, 06 Jan 2018 10:30:00 GMT
Accept-Ranges: bytes
Server:
Vary: Accept-Charset, Accept-Encoding, Accept-Language, Accept
Access-Control-Allow-Credentials: true
Access-Control-Allow-Headers: Accept,Authorization,Content-Type,TrackingID
Access-Control-Allow-Methods: POST,PUT,PATCH,HEAD,GET,TRACE,CONNECT,OPTIONS,DELETE
Pragma: no-cache
Content-Type: application/json;charset=UTF-8
Connection: close
Content-Length: 176

{"error_description":"The refresh token provided is expired, revoked, malformed, or invalid.","
error":"invalid_request","trackingID":FOS_a12b123c-d123-e123-a127-b420be310188"}
```

Apple Push Notification integration is configured in a Cisco Unified IM and Presence deployment and has been working property. Administrators now report the error "Push notification settings cannot be configured. 400 Bad Request." in the GUI, and HTTP logs are displaying the errors that are shown in the exhibit. Which action solves this issue?

A. Fix the network connectivity to Apple iCloud.

B. Reboot the IMandP cluster.

C. Change the HTTP proxy settings to remove errors in request syntax.

D. Update Refresh Token Manually.

Correct Answer: D

Reference:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/push_notifications/cucm_b_push- notifications-deployment-guide.pdf

QUESTION 4

Which type of SRV record provides the location of Cisco Expressway-E?

A. _collab-edge._tls.example.com

B. _cisco-uds._tcp.example.com

C. _cuplogin._tcp.example.com

D. _http._tcp.example.com

Correct Answer: A

Reference:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/Windows/9_7/ CJAB_BK_C606D8A9_00_cisco-jabber-dns-configuration-guide/CJAB_BK_C606D8A9_00_cisco- jabber-dns- configuration-guide_chapter_010.html

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QUESTION 5

An engineer is configuring a remote Cisco IM and Presence Service and needs to ensure that users can communicate across clusters in the same domain and receive presence status. Which protocol should be used to accomplish this task?

A. XMPP

B. DNS

C. LDAP

D. AXL/SOAP

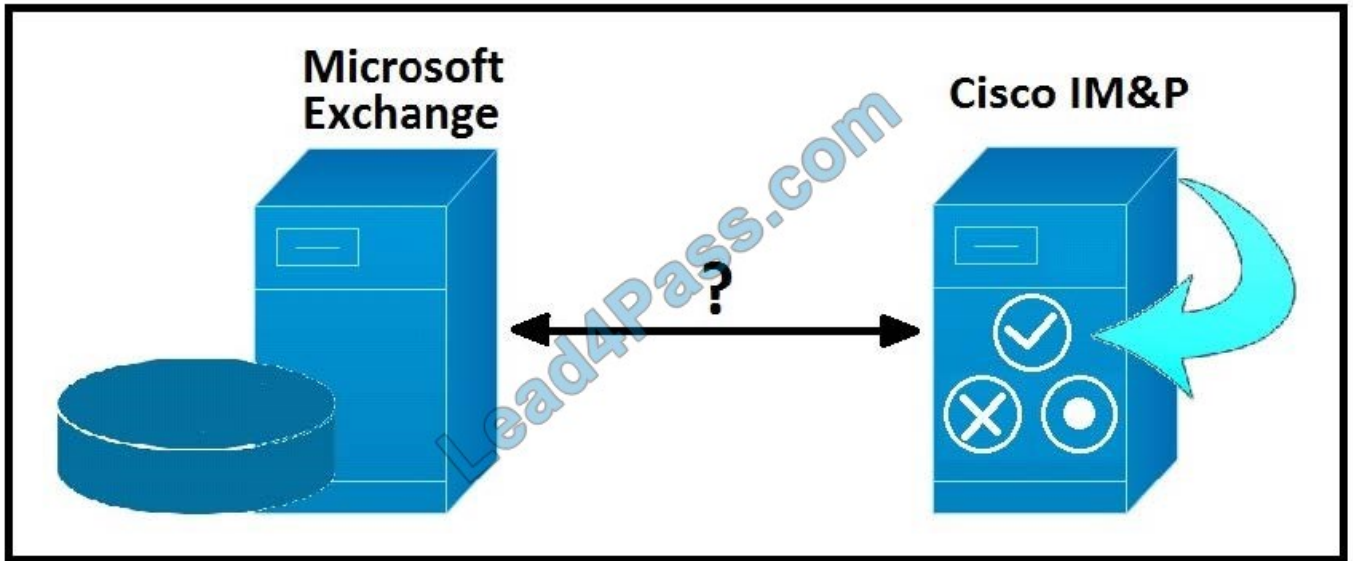Correct Answer: A

QUESTION 6

Which SIP request type is used by Cisco Unity Connection to inform Cisco Unified Communications manager that the Message Waiting Indicator must be turned on or off for a specific line?

A. NOTIFY

B. UPDATE

C. SUBSCRIBE

D. PUBLISH

Correct Answer: A

QUESTION 7

Refer to the exhibit.

Which protocol is used for communication between Cisco IM and Presence and Microsoft Exchange Server?

A. POP3

B. IMAP

C. EWS

D. XMPP

Correct Answer: C

Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/srnd/collab11/collab11/presence.ht ml

---

QUESTION 8

To redirect calls from the phone extension for user A to the voicemail greeting, which call routing rule should be used in Cisco Unity Connection?

A. Attempt Forward forwarded routing rule

B. Opening Greeting direct routing rule

C. Attempt Sign-In direct routing rule

D. Opening Greeting forwarded routing rule

Correct Answer: A

Reference:

https://community.cisco.com/t5/collaboration-voice-and-video/unity-connection-call-routing- logic/ta- p/3162560

QUESTION 9

In Digital Network Cisco Unity Connection clusters, each site transmits and receives messages for the recipients based on which protocol?

A. IMAP

B. SMTP

C. SIP

D. SCCP

Correct Answer: B

QUESTION 10

What is the maximum number of Cisco Unity Connection locations connected in a HTTPS network?

A. 50

B. 25

C. 200

D. 10

Correct Answer: B

Reference:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/https_networking/
guide/10xcuchttpsnetx/10xcuchttpsnet010.html

QUESTION 11

Refer to the exhibit.

```
ccn subsystem sip
  gateway address "172.16.1.254"
  mwi sip unsolicited
end subsystem
!
interface Integrated-Service-Engine1/0
  ip unnumbered Vlan2
  service-module ip address 172.16.1.253 255.255.255.0
  no shut
!
Interface Vlan2
  description "Voice VLAN"
  ip address 172.16.1.254 255.255.255.0
  no shut
!
sip-ua
  mwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport udp
!
```

A collaboration engineer has integrated Cisco Unity Express with Cisco Unified Communications Manager Express and is experimenting with the MWI feature. With the current configuration, no MWI change occurs when leaving new messages or after playing new messages. Which two changes are needed to correct the configuration? (Choose two.)

A. ccn subsystem sip mwi sip outcall

B. ccn subsystem sip mwi envelop-info

C. sip-ua no mwi-server mwi-server ipv4:172.16.1.254 expires 3600 port 5060 transport udp

D. ccn subsystem sip mwi sub-notify

E. sip-ua no mwi-server mwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport tcp notify

F. sip-ua no mwi-server mwi-server ipv4:172.16.1.253 expires 3600 port 5060 transport udp unsolicited

Correct Answer: BC

QUESTION 12

DRAG DROP

Drag and drop the steps from the left into the correct order on the right that describes the flow of presence updates when a user manually sets the presence status in Cisco Jabber. Not all options are used.

Select and Place:

User manually sets presence status to "Off Shift"	step 1
Jabber sends an XMPP message on TCP port 5222 to the Cisco Presence Engine via the Cisco XCP Connection Manager and Cisco XCP Router.	step 2
Jabber sends an XMPP message on TCP port 5223 to the Presence Engine via the XCP federation Connection Manager and XCP Router.	step 3
The Presence Engine responds to Jabber via XCP Connection Manager and XCP Router with a confirmation of the status change.	

Correct Answer:

	User manually sets presence status to "Off Shift"
Jabber sends an XMPP message on TCP port 5222 to the Cisco Presence Engine via the Cisco XCP Connection Manager and Cisco XCP Router.	Jabber sends an XMPP message on TCP port 5223 to the Presence Engine via the XCP federation Connection Manager and XCP Router.
	The Presence Engine responds to Jabber via XCP Connection Manager and XCP Router with a confirmation of the status change.

QUESTION 13

Refer to the exhibit.

| High Availability | | | | |
Monitored Node	Assigned Users	Active Users	Node State	Node Reason
10.48.53.57	1	3	Running in Backup Mode	Critical Service Down
10.48.53.58	2	0	Failed Over with Critical Services not Running	Critical Service Down

An organization is moving from on-premise Exchange to Microsoft Office 365 for email and calendaring. The administrator would like to maintain meeting presence functionality in Jabber clients connected to Cisco IM and Presence after this move. Office 365 certificates must be installed to accomplish this. Which two trust stores should these certificates be uploaded to on Cisco IM and Presence? (Choose two.)

A. cup-xmpp- trust

B. xmpp-fed-trust

C. cup-trust

D. tomcat-trust

E. xmpp-trust

Correct Answer: BD

QUESTION 14

Which SAML component defines the content of data transferred from an IdP to a service provider?

A. protocol

B. assertion

C. binding

D. profiles

Correct Answer: B

QUESTION 15

Refer to the exhibit.

Users report that they cannot see the Chat Rooms icon on their Cisco Jabber clients. This feature works without issue in the lab. An engineer reviews the Cisco IMandP and Jabber configuration and finds that the jabber-config.xml file is configured properly to support this feature. Which activity should be performed on the IMandP server to resolve this issue?

A. Activate Cisco XCP Connection Manager in Cisco Unified Serviceability > Tools > Service Activation.

B. Restart Cisco XCP Message Archiver in Cisco Unified Serviceability > Tools > Control Center - Feature Services.

C. Restart XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Control Center - Network Services.

D. Activate XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Service Activation.

Correct Answer: D

Reference:

https://www.cisco.com/c/en/us/support/docs/unified-communications/jabber-windows/118684- probsol-chat-00.html

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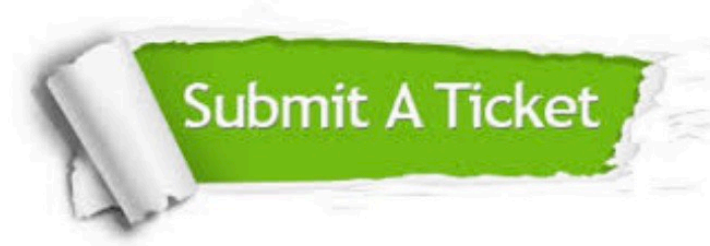
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