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QUESTION 1

Which statement about starting a Cisco WebEx Personal Room meeting is true?

- A. Alternate hosts can start Personal Room meetings by phone.
- B. The host PIN is not needed to start a meeting as long as the access code is entered.
- C. You can lock or unlock meetings by phone.
- D. Meetings that are set to lock automatically must be started using the WebEx application.

Correct Answer: D

QUESTION 2

Which end goal does Cisco have about Interoperability?

- A. for Microsoft to comply with interoperable standards
- B. for everyone to stop talking about interoperability as if it is an option
- C. for everyone to use SCCP
- D. for everyone to comply with the Cisco standard

Correct Answer: B

QUESTION 3

Which capabilities in its products does Cisco focus on to differentiate themselves from other vendors?

- A. intelligent features and great design only
- B. delightful user experience and intelligent feature only
- C. great design, delightful user experience, and intelligent features
- D. great design only

Correct Answer: C

QUESTION 4

Which path do you take to configure alternate hosts from your Cisco WebEx Personal Room settings?

- A. Preferences > My Personal Room > Alternate Host
- B. My WebEx > My Personal Room > Alternate Host



- C. My WebEx > Preferences > Alternate Host
- D. My WebEx > Preferences > My Personal Room > Alternate Host

Correct Answer: D

Explanation: https://collaborationhelp.cisco.com/article/en-us/b5z6he#task_882A046F362A4A35368B43889D2B62A4

QUESTION 5

Which product in the Cisco Spark Flex Plan offers advanced multimodal firewall traversal for mobile and remote access to unified communications services?

- A. Cisco Meeting Server
- B. Cisco Unified Communications Server
- C. Cisco Expressway Series Servers
- D. Cisco Unified Connection Server

Correct Answer: C

QUESTION 6

Which feature can be customized in your Cisco WebEx Personal Room view?

- A. Automatically lock your room.
- B. Change your PIN.
- C. Change the drink image.
- D. Configure alternate hosts.

Correct Answer: C

QUESTION 7

Which statement about alternate hosts in your Cisco WebEx Personal Room is true?

- A. You can specify only one individual as an alternate host.
- B. Everyone within your organization are automatically alternate hosts.
- C. Alternate host can be assigned to every within your organization or no one.
- D. Alternate hosts cannot start a meeting from video systems or applications.



Correct Answer: D

QUESTION 8

In which ways can your Cisco WebEx account be accessed?

- A. WebEx productivity tool and email client plug-ins
- B. web portal, WebEx productivity tool, and email client plugins
- C. web portal and email client plug-ins
- D. web portal only

Correct Answer: B

QUESTION 9

Which products are needed to deploy Cisco WebEx Meeting Center?

- A. on-premises server running Cisco WebEx Meeting Center VM
- B. on-premises client server
- C. on-premises endpoints
- D. No endpoints or servers are needed to deploy Cisco WebEx Meeting Center

Correct Answer: D

QUESTION 10

Which formats can a Skype for Business user dial to connect to a meeting in Cisco WebEx Meeting Center?

- A. .@lync.webex.com
- B. .@webex.com
- C. @.webex.com
- D. @lync.webex.com

Correct Answer: A

QUESTION 11

What happens to participants who try to access your Cisco WebEx Personal Room when the Lock option is enabled?

- A. Those participants are disconnected.



- B. Those participants hear a busy message and then are disconnected.
- C. Those participants are presented with busy message and the option to join the meeting or wait until you are free.
- D. Those participants are redirected to a virtual waiting room.

Correct Answer: D

QUESTION 12

Which option lists the Cisco Spark Flex Support plans that offer 24x7 Cisco Technical Assistance Center phone support with a 1-hour response time?

- A. Basic, Enhanced, and Premium
- B. Basic and Enhanced
- C. Enhanced and Premium
- D. Basic

Correct Answer: D

QUESTION 13

Which benefits can be shared from the knowledge you gained in your video conferencing experiences to encourage others to use video conferencing?

- A. Help others host their own meetings, encourage teams to explore possibilities of video, and have people come together easily from all over the world.
- B. People locally can come together easily.
- C. Set up and host meetings for others in your organisation.
- D. Encourage teams across your organization to explore the possibilities of video for themselves.

Correct Answer: D

QUESTION 14

Which manager tools option is available in the Cisco WebEx Support Center?

- A. Set up queues with rules-based routing, by availability or skill set.
- B. Provide notification when a customer is in your queue.
- C. Send out a post-survey and notes
- D. Allow technicians to reboot and reconnect.



Correct Answer: A

QUESTION 15

Which connector in a Cisco Spark Hybrid deployment provides integration between on- premises call processing services and Cisco collaboration Cloud?

- A. management connector
- B. directory connector
- C. call connector
- D. calendar connector

Correct Answer: C

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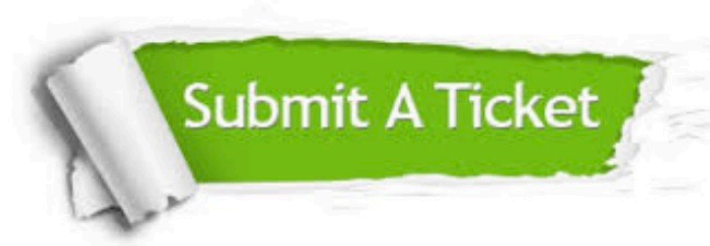
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